The Student Experience Survey (SES) is an annual national survey, conducted by the Australian Government, of first-year and later-year undergraduate and postgraduate students to improve their course experience and outcomes. In 2020, universities in Australia were required to quickly adapt their teaching and learning arrangements in response to government mandated restrictions to address the pandemic. As a result, student satisfaction rates in the 2020 SES declined significantly across the sector due to the online learning platform, social seclusion and disruption to student lives. The 2020 SES provides an opportunity to understand the perspective of students and their lived experience of these changes.

During this time Macquarie University had enhanced its online teaching and learning arrangements and established services to support students’ needs including online learning skills and support, financial support, emotional wellbeing, and regular communications.

Provided more jobs for students through MQ Student Employment.

Your confidential feedback helps us to better understand how we are contributing to your university experience and to identify our areas of strength and areas of improvement.

We listened to your feedback and responded with the following initiatives:

Provided more jobs for students through MQ Student Employment.

- Provided more teaching resources for staff to develop their skills in online learning as a result of COVID-19 pandemic.
- Worked with students to redesign the student website to help you find the information that you need.
- Offereed more online career and employment workshops, tools and resources to support employability skills and job-readiness.
- Implemented the Student Success Support Package, offering financial support to students in need.
- Created more on-demand learning content to support your online learning.
- Distributed 5000 food hampers and enhanced support offered to international students.
- Implemented the MQ Wellbeing app to equip students with wellbeing strategies.
- Pivoted key programs online including GLP and PACE to ensure students could still complete these activities.

58% of students agreed that Macquarie University provided information and support to develop online learning skills during the COVID-19 pandemic.

Your confidential feedback helps us to better understand how we are contributing to your university experience and to identify our areas of strength and areas of improvement.

More information about the SES can be found here.

Check your emails during August for an invitation to complete the 2021 SES.

*Note: The SES survey is conducted online and takes approximately 15 minutes to complete. The survey is anonymous and all personal information is kept confidential. Your responses are vital to improving the student experience at Macquarie University.

The Student Experience Survey (SES) is an annual national survey, conducted by the Australian Government, of first-year and later-year undergraduate and postgraduate students to improve their course experience and outcomes. In 2020, universities in Australia were required to quickly adapt their teaching and learning arrangements in response to government mandated restrictions to address the pandemic. As a result, student satisfaction rates in the 2020 SES declined significantly across the sector due to the online learning platform, social seclusion and disruption to student lives. The 2020 SES provides an opportunity to understand the perspective of students and their lived experience of these changes.

During this time Macquarie University had enhanced its online teaching and learning arrangements and established services to support students’ needs including online learning skills and support, financial support, emotional wellbeing, and regular communications.

Provided more jobs for students through MQ Student Employment.

Your confidential feedback helps us to better understand how we are contributing to your university experience and to identify our areas of strength and areas of improvement.

We listened to your feedback and responded with the following initiatives:

Provided more jobs for students through MQ Student Employment.

- Provided more teaching resources for staff to develop their skills in online learning as a result of COVID-19 pandemic.
- Worked with students to redesign the student website to help you find the information that you need.
- Offereed more online career and employment workshops, tools and resources to support employability skills and job-readiness.
- Implemented the Student Success Support Package, offering financial support to students in need.
- Created more on-demand learning content to support your online learning.
- Distributed 5000 food hampers and enhanced support offered to international students.
- Implemented the MQ Wellbeing app to equip students with wellbeing strategies.
- Pivoted key programs online including GLP and PACE to ensure students could still complete these activities.

58% of students agreed that Macquarie University provided information and support to develop online learning skills during the COVID-19 pandemic.

Your confidential feedback helps us to better understand how we are contributing to your university experience and to identify our areas of strength and areas of improvement.

More information about the SES can be found here.

Check your emails during August for an invitation to complete the 2021 SES.

*Note: The SES survey is conducted online and takes approximately 15 minutes to complete. The survey is anonymous and all personal information is kept confidential. Your responses are vital to improving the student experience at Macquarie University.

The Student Experience Survey (SES) is an annual national survey, conducted by the Australian Government, of first-year and later-year undergraduate and postgraduate students to improve their course experience and outcomes. In 2020, universities in Australia were required to quickly adapt their teaching and learning arrangements in response to government mandated restrictions to address the pandemic. As a result, student satisfaction rates in the 2020 SES declined significantly across the sector due to the online learning platform, social seclusion and disruption to student lives. The 2020 SES provides an opportunity to understand the perspective of students and their lived experience of these changes.

During this time Macquarie University had enhanced its online teaching and learning arrangements and established services to support students’ needs including online learning skills and support, financial support, emotional wellbeing, and regular communications.